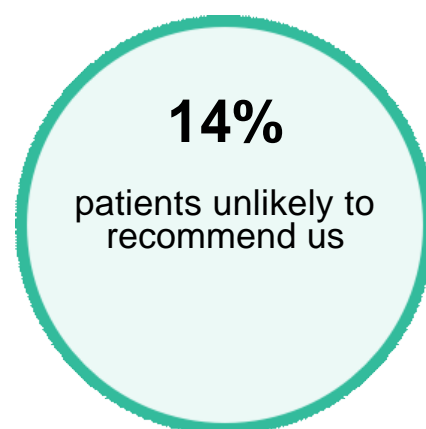
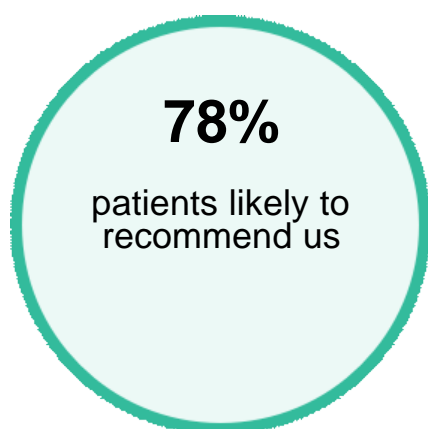


The Canford Heath Group Practice

Patient Feedback

June 2016

14 patients left us feedback.

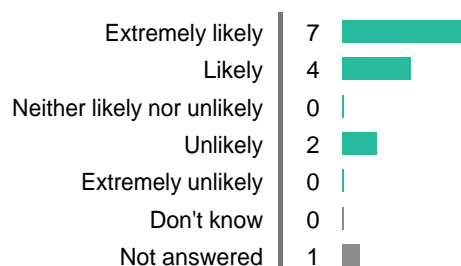


(8% didn't answer or gave a neutral response)

Spread of Responses

Online	0	
Paper	0	
App	14	<div></div>

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



Can you tell us why you gave that response?

Excellent service here. Friendly staff in all departments.

Well I was very late being called sometimes the reception is very rude to me on the phone and the doctors are rude to me it's not on

Because I wanted to give you ninety percent Just because you are not perfect, though very neArly.

I find Dr Faust and all the nursing team extremely supportive. They all listen to your concerns and respond in positive ways. Thank you to you all

Gave symptoms to doctor who then arranged for investigation. This resulted In eventually having an a operation to remove a pre cancerous adenoma in the colon. Thank you

The staff are always very friendly but the waiting times can be very bad. Today I had to wait over half an hour after my appointment time (40 mins in total as I got here early). The staff are brilliant but appointment times aren't long enough

Very good customer experience Dr pat is a life saver she has supported my family for years - thank you so much

Excellent GP's