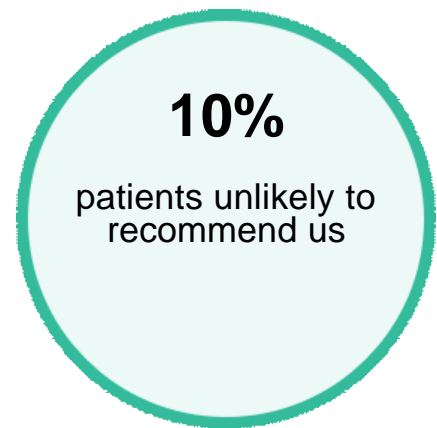
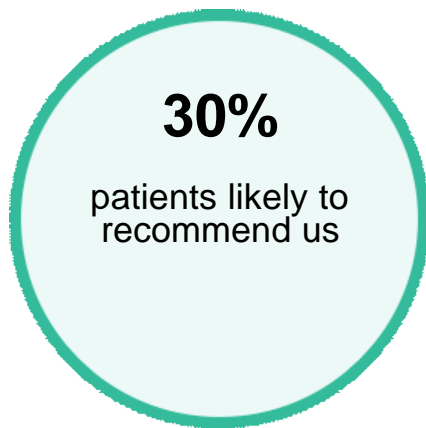


The Canford Heath Group Practice

Patient Feedback

January 2016

55 patients left us feedback.



(60% didn't answer or gave a neutral response)

Spread of Responses

Online	0	
Paper	0	
App	55	█

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

Extremely likely	12	█
Likely	5	█
Neither likely nor unlikely	5	█
Unlikely	2	█
Extremely unlikely	4	█
Don't know	1	
Not answered	26	█

Can you tell us why you gave that response?

Always late

I think confidentiality at reception is very bad. Everything discussed at reception can be heard and echoes around the room, both face to face and on telephone calls.

The nurse I went to see (Tracy) was excellent. Very helpful and informative. Thank you for such excellent treatment.

I booked my sons injection for 11:20 so he'd have it before his nap. I didn't get in for it until about 11:55. So I had to wake him and upset him

In general it's good

Excellent practise

Kathy was very professional and informative and patient at my wellbeing check up

Best in uk

Practiceveryefficientandfriendly

Always very helpful