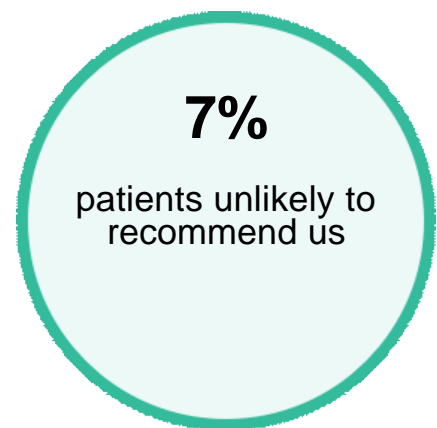
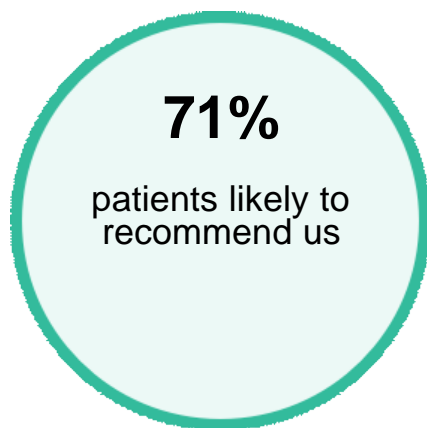


# The Canford Heath Group Practice

## Patient Feedback

February 2015

**38** patients left us feedback.

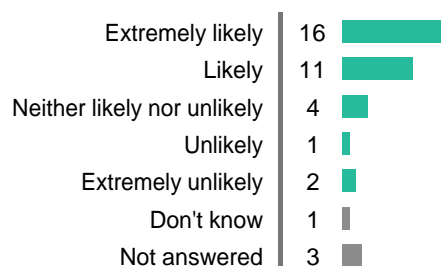


*(22% didn't answer or gave a neutral response)*

### Spread of Responses



**How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?**



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### Can you tell us why you gave that response?

Always good

Very responsive. Good time given when needed

No concerns

Because we have felt that we have been listened to and responded to and necessary treatments have been explained to us and set in motion expeditiously.

Appointment system good

Good doctors

Gp was very polite dr Biddad

Very pleased with service

Quick appointments. Very good practice,

Waited forever

Because the doctors are a bloody joke and the receptionist is nosy !!!!

Delay on my appointment

Good doc

Because you can always get an appointment

Coz dr Jack is good

30 plus years using. Your service is with mainly full satisfaction..

Excellent service always able to be seen, staff are always caring and considerate

I have every confidence and never have to wait long. My only problem is the pharmacy

The practice is very helpful and friendly. Also can see the doctor on the first day of the phone call.

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Friendly & professional service

Good surgery and docs

Very efficient staff

Slow answering phones